



## **DOCUMENTS RELEASE PROCESS TO LEGAL HEIRS**

**Pursuant to RBI Circular – DoR.MCS.REC.38 /01.01.001/ 2023-24 dated September 13, 2023 on Responsible Lending Conduct - Release of Movable/Immovable Property Documents on Repayment/Settlement of Personal Loans:**

**In case of Demise of the Borrower, the company has following process to Release original property Papers:**

1. If there is any Co-Borrower/s in the loan who is also the owner of the property, then documents will be handed over to him/her
2. In case of there are co-borrower/s, but are not the owners, they need to produce succession certificate/Legal Heirship Certificate from relevant Court/Authority and submit a copy of the same to company to claim the original property papers
3. In case there are no Co-Borrower/s, the Legal Heirs need to produce succession certificate/Legal Heirship Certificate from relevant Court/Authority and submit a copy of the same to company to claim the original property papers

*For any further information, please call Customer Care of Easy Home Finance Limited on 1800223279.*